

TRAINING PROGRAMS

Your Success Coach offers access to training opportunities and classes.

By building your personal and employment skills, you grow within your company.

We partner with organizations throughout the community to offer classes such as:

- ◆ **Basic computer skills**
- ◆ **Financial management & budgeting**
- ◆ **Credit repair and foreclosure prevention**
- ◆ **Affordable family nutrition**
- ◆ **English as a second language (ESL)**
- ◆ **Leadership and problem solving**
- ◆ **Math proficiency**
- ◆ **GED classes**
- ◆ **Health and wellness**



Do you need an educational opportunity not offered through Soaring to Success?

Your Success Coach may be able to help you find a class or program that is right for you; get you registered or search for financial aid if needed.

MEMBER ORGANIZATIONS & SCHEDULE

Appointments are available to employees at any member organization during the scheduled times available.

- ◆ **Graceworks Enhanced Living—Dayton**
6451 Far Hills Ave, Dayton, OH 45459
Monday—All day
Wednesday—Morning
- ◆ **Choices in Community Living**
1651 Needmore Rd, Dayton, OH 45414
Tuesday—All day
- ◆ **Primary Health Solutions**
Hamilton and Middletown locations
Wednesday—Afternoon
- ◆ **Graceworks Enhanced Living—Cincinnati**
11370 Springfield Pk, Cincinnati, OH 45246
Thursday—Morning
- ◆ **Matandy Steel & Metal Products**
1200 Central Ave, Hamilton, OH 45011
Thursday—Afternoon

PARTNER ORGANIZATION SELF

www.selfhelps.org | 513-868-9300

Hours: 8:30 am—5:00 pm, M-F



A program providing access to services and training programs that support your employment

Please feel free to contact me to set up an appointment!



Mika Hanson-Edwards Success Coach

Soaring to Success ERN

(513) 953-8674

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WHAT WE DO

Soaring to Success is a member of the Southwest Ohio Employer Resource Network® (**ERN**). Member employers partner with local government, non-profits, and private agencies to offer the best resources available to their employees.

The Soaring to Success program helps employees access service and training programs that support employment.

Mika, our Soaring to Success Coach, can *confidentially* help you:

- ⇒ improve **employment skills**
- ⇒ overcome **personal barriers**
- ⇒ prepare for **job advancement**

CONTACT YOUR SUCCESS COACH:

- ◆ By phone, text or email. You will receive a reply on the same or next business day.
- ◆ Meet at work or an off-site location.
- ◆ During office hours or a time that works better for you.

OUR GOAL

To provide support and guidance for our employees to find the keys to their own success.

WHEN SHOULD YOU CALL THE SUCCESS COACH?

Feeling overwhelmed or stuck in a rut? Want to make a change for the better? Are problems at home or work affecting your performance at your job?

Soaring to Success can give you guidance and connections to resources you need. We are here to help. Topics :

- ◆ applying for emergency service such as rent or utilities, **Medicaid, food assistance, childcare voucher** or other assistance
- ◆ help in improving **work attendance**
- ◆ **credit counseling** or **budgeting assistance** and **referrals**
- ◆ **thoughts** of **quitting** your job
- ◆ conflict with family, a co-worker, or neighbor
- ◆ childcare providers in your area
- ◆ **concerns** about **drugs** and/or **alcohol use**
- ◆ **resources** for **affordable housing** or buying a home
- ◆ **transportation** tips
- ◆ ERN partner **discounts**



COMMON QUESTIONS

What happens when you call the Success Coach?

To help you best, we will need to ask you for some details about your situation. We may need to see you in person and will try to be flexible around your work schedule. We will then coordinate services to address your concern and will support you as you work through it.

Will you share my information with my employer?

Not unless you give us consent. In some cases, we may need to verify some basic job information with your employer. This could be wages, date of hire or attendance history. Personal information and our discussions will be confidential and we will not disclose why you are seeking our assistance.

Employer Resource Network® Success:

“It is amazing that my employer offers this benefit right onsite...they helped my family navigate a difficult time with our teenager.”

“This program saved my job...How would I have gotten to work without a car? I would recommend to anyone to connect with the Success Coach.”